From: CLAIRE HERTAN clairehertan@me.com

Subject: Re: Site and Service Substitution Denial (HCP 44647 FRN 18452871)

Date: August 13, 2019 at 9:28 AM
To: Rhc-Hcp RHC-HCP@usac.org

Thank you Julio.

On Aug 13, 2019, at 9:20 AM, RHC-HCP < RHC-HCP@usac.org > wrote:

Hello Claire,

Thank you for promptly answering all of my questions regarding the Site and Service Substitution. Your cooperation during this process has been greatly appreciated. Unfortunately, after a thorough review the Site and Service Substitution request for HCP 44647 FRN 18452871 has been denied for the following reasons. Firstly, there is a different service provider for the requested equipment than on the original Form 462 submission. Please note, per FCC Order 12-150 the service provider must be the same as HCPs cannot reallocate funding across service providers or across FRNs. Lastly, per FCC Order 12-150 all requested services and equipment must be purchased within the FRNs funding dates. The Funding End Date for this FRN is 6/30/2019, however the provided DC Supplies Final Invoice document indicates a purchase date of 7/01/2019. If you disagree with this decision and would like to appeal, please reach out to <a href="mailto:rhc-assist@usac.org">rhc-assist@usac.org</a> for the procedure to properly submit an appeal.

All the best,

Julio 202-423-2692

From: CLAIRE HERTAN [mailto:clairehertan@me.com]

Sent: Wednesday, August 07, 2019 3:54 PM

To: Julio Fuentes

**Subject:** FRN 18452871 Site and Service substitution?

Dear Julio,

When we spoke early last week, you expected that I would receive a resolution on this site and substitution by last Friday. I have not received anything yet.

Thank you, Claire Hurley ATMCC 617-584-6663

Begin forwarded message:

From: CLAIRE HERTAN <clairehertan@me.com>



Subject: FRN 18452871 Site and Service substitution documentation

**Date:** July 29, 2019 at 4:01:25 PM EDT **To:** Julio Fuentes < <u>julio.fuentes@usac.org</u>>

Dear Julio,

As shown in the enclosed pdfs, upgrading the fiber connection for Crook County Medical Services District, HCP 10907, a FCC rural critical access hospital in Eastern Wyoming, has been in the works for more than a year.

In June 2018, it seemed the upgrade would be in October, and so ATMCC requested for the subsidy to start as of Oct 2018 (pdf "RHC HCF FCL HCP 44647 FRN 18452871").

By August, however, the service provider Range said it looked like the connection would be ready in the first quarter of 2019 (pdf "8/6/18 Cost for Fiber based Broadband service"). Note this information was provided to USAC for an information request and the pipe had been installed.

However by April 2019, the service was still not installed and was now projected to start at the end of May 2019. This meant most of the 9 month \$495 subsidy allocated to HCP 10907 of 2895.75 would not be used for the service itself. However, the hospital realized network equipment was needed to handle the service's power increase.

The IT Director chose the most cost effective bid for this equipment on May 29. On May 30 I was unable to file the site and substitution because DC did not have a SPIN ID/498 and sent an email to the IT director. It took until June 25 for DC supplies to get the ID. (pdf: Email trail regarding quote and SPIN ID application).

Aware that the unused FY 2018 funding would be used for the equipment upgrade, ATMCC applied for ongoing evergreen coverage of the fiber line May 31, 2019, and did not apply for a subsidy on the equipment as the consortium had unused funds for that purpose.

Thank you, Claire Hurley ATMCC 617-584-6663

Note: FRN 18452871 included funding for the current line that was not used through 2/28 because a 2017 FY ATMCC appeal that funded the line through 2/28 was granted in Nov 2018 (FRN 17269041 - Seth Toplin worked on this matter).

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